



## Provider Communication

<b>Subject:</b> Exception Code 5036	<b>Priority:</b> <b>High</b>
<b>Date:</b> March 24, 2005	<b>Message ID:</b> ACSBNR03242005_3

***Dear Hospital Provider,***

The Department is aware of the erroneous posting of exception code 5036 to outpatient hospital claims submitted electronically through EDI (TCN numbers beginning with a 3), which is resulting in claims being incorrectly paid or denied. This occurred on claims adjudicated on 2/22/2005-3/14/2005. Once the system defect has been corrected, the department will mass adjust all outpatient hospital claims that posted this exception in error.

As a work around, a provider can adjust or void the paid claim and resubmit the claim via the web and the claim will adjudicate correctly.

If you have further questions, please contact Stacey Harris, Program Specialist Sr., Hospital Services Unit (404) 657-7187.

Sincerely,

The Department of Community Health